

Name:

Address:

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Phone:

Email:

Order number:

Date:

Please select a reason code for your return and indicate in the box below.

A - Product not as expected D - Poor fit

B - Unwanted E - Faulty

C - Wrong items received F - Other

Products being returned

Product code (Ref)	Variant code	QTY	Reason for return	Exchange*	Refund

Products for exchange*

Product code (Ref)	Variant code	QTY	Brief details of any faults



Returns Department
Evans Cycles
Camino Park
James Watt Way
Crawley
West Sussex
RH10 9TZ

It is your responsibility to ensure that the item is returned to us in a safe and secure manner, we suggest that you use a recorded postal/courier service. Please ensure that the service you use covers the value of the goods in the parcel. Return shipping costs are non-refundable. If the item is being returned due to our error then any postage will be reimbursed upon assessment. It can take 5 days for your parcel to reach us dependent on the courier's service that is used. Once we receive your parcel we will inspect and process your return within 48 hours. Refunds can take up 3/5 days with your bank to appear in your account. You will receive an email update upon the completion for your return.

Print out the returns address to the left and attach to your parcel. Place a copy of the returns note and if possible the despatch note or receipt.

*If you wish to exchange an item for any reason the quickest and simplest way to do this is to place a new order for the item you want and return the other item for a refund.